UTILITY BILL DATE	1
Water/Sewer	(540) 434-9959
Solid Waste Collection	(540) 434-5928

waterservice@harrisonburgva.gov

CUSTOMER MESSAGE

2

CUSTOMER NAME
MAILING ADDRESS

3

CUSTOMER NAME	SERVICE ADDRESS	DUE DATE
4	5	6

ACCOUNT #	CUSTOMER #	METER SIZE	ACCOUNT TYPE	BILL NUMBER	PREV READ DATE	CURR READ DATE
7	8	9	10	11	12	13

CHARGE DESCRIPTION	UNITS	METER NUMBER	READ CODE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
WATER CITY - 5/8" METER	15	16	17	18	19	20	21
WATER TAX RESIDENTIAL							
SEWER CITY - 5/8" METER							
AUTHORITY CITY - 5/8" METER							
REFUSE RESIDENTIAL							
SOLID WASTE MGMT CITY							
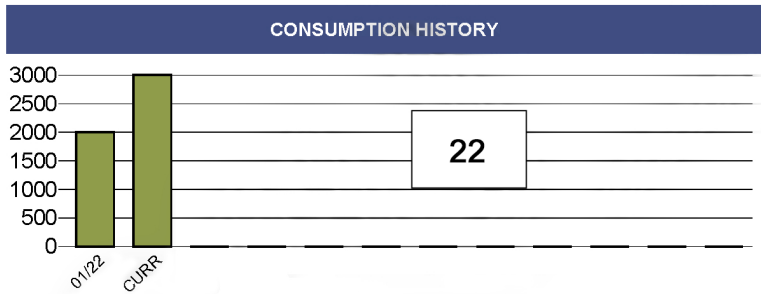
14

CONSUMPTION HISTORY

22

1000 (gals)
3000 2500 2000 1500 1000 500 0
01/22 CURR

READ CODE		
A = Actual		
E = Estimate		
F = Final		

Total Current Billing	23
Previous Balance	24
Adjustments / Penalties	25
Less Payments Received	26
Total Amount Due	27

BILL PAID BY AUTOMATIC BANK DRAFT (EFT)

29

- - - ✂ DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ✂ - - -

CUSTOMER NAME
MAILING ADDRESS

3

DELINQUENT
MESSAGE
(if applicable)

28

Promptly Send Payment To:

CITY OF HARRISONBURG VA
CITY TREASURER
PO BOX 1007
HARRISONBURG VA 22803-1007

UTILITY BILL
Remittance Copy
Return this portion with your payment

Account Number:	7
Customer Number:	8
Bill Number:	11
Pay By:	6
Total Due:	27

BILL PAID BY AUTOMATIC BANK DRAFT (EFT)

5

Please write your Account Number on your check
and enclose this portion of bill with your payment.
Make checks payable to: City of Harrisonburg

0000604202220006609510000123919

1. **Utility Bill Date**

   This is the date the bill was generated

2. **Customer Message**

   States a general message, notification, and/or upcoming event information to all customers

3. **Account Holder Name / Address**

   States the name(s) on the account and postal mailing address

4. **Customer Name**

   States one of the account holders names

5. **Service Address**

   Location where water is being used

6. **Due Date**

   This is the date the utility bill is due

7. **Account Number**

   Identification number for the service address

8. **Customer Number**

   Identification number for the specific customer

9. **Meter Size**

   Size of meter -based on allowable fixture count and gallons

10. **Account Type**

    Type of account – Residential, Commercial, Industrial, Institutional, City, Apartments, RoCo, Mixed Use (Comm/Res)

11. **Bill Number**

    Identifies bill with specific account holder and month

12. **Previous Read Date**

    Past date meter was read

13. **Current Read Date**

    Most recent date meter was read

14. **Charge Description**

    Breakdown of billed charge descriptions for the current month

15. **Units**

    Number of units bill for each charge description

16. **Meter Number**

    Identifies meter at specific service address

17. **Read Code**

    Identifies type of reading – Actual, Estimate, Final

18. **Previous Reading**

    Past read taken from the meter

19. Current Reading

Most recent read taken from the meter

20. Usage

Amount of water consumed during the billing cycle in gallons – 1000, 100, or 1 gal increments

21. Charge Amount

Breakdown of billed charges for the current month

22. Usage History

Graph showing past and current water consumption

23. Total Current Billing

Billed amount for the most recent period

24. Previous Balance

Remaining unpaid charges that are due immediately

25. Adjustments / Penalties

Credits (+) / Debits (-) applied during the billing period

26. Less Payments Received

Payments applied to the account received in the current period

27. Total Amount Due

Amount due by due date

28. Delinquent Message

States the account is delinquent and at risk of disconnection of utilities for the individual account with date and amount due to avoid disconnection

29. EFT Message

States the amount due will be paid automatically by bank draft (electronic funds transfer)