



THE JOYFUL DISPATCH



DECEMBER 2025 EDITION

PG 3 - CONGRATULATIONS TO FIREFIGHTER QUENTIN GRAY

PG 4 - CONGRATULATIONS TO FIREFIGHTER TYLER FLOYD

*PG 5 - DONATION THANK YOU LETTER TO
VMRC PARK PLACE RESIDENT COUNCIL*

*PG 6 - DONATION THANK YOU LETTER TO
TRINITY PRESBYTERIAN CHURCH*

PG 7 - THANK YOU CARD FROM JERRY & PHYLLIS COULTER

*PG 8 - DONATION THANK YOU LETTER TO
JERRY & PHYLLIS COULTER*

*PG 9 - DONATION THANK YOU LETTER TO
ACORN MINI STORAGE*

PG 10 - DONATION THANK YOU LETTER TO GRAN PIANO

*PG 11 - DONATION THANK YOU LETTER TO
STERN & HEATWOLE FINANCIAL GROUP*

C O N T E N T S

PG 12 - THANK YOU LETTER TO CRACKER BARREL

PG 13 - DONATION THANK YOU LETTER TO LEE MARTIN

*PG 14 - DONATION THANK YOU LETTER TO AMERPRIZE
FINANCIAL REPRESENTING PAUL & RUDY HEDRICK*

*PG 15 - THANK YOU NOTE FROM RETIRED
BATTALION CHIEF LARRY WERNER*

*PG 16 - DONATION THANK YOU LETTER TO
MS. JEAN SHOEMAKER*


*PG 17 - DONATION THANK YOU LETTER TO
MS. MARCIA MCGRATH*

PG 18 - BIRTHDAYS IN DECEMBER

PG 19 - DECEMBER ANNIVERSARIES

PG 20 - MILESTONE ANNIVERSARIES IN DECEMBER

C O N T E N T S

A decorative still life composition on a light-colored wooden plank background. In the center is a square letterboard with a light wood frame and a black felt surface with white lettering. To the left is a bundle of dried, feathery grasses tied with a thick coil of natural twine. In the foreground, a small, beige crocheted bear lies on a patch of white, curly wool. To the right of the bear are four light blue wooden alphabet blocks with natural wood letters, arranged in a vertical line showing the letters B, A, B, and Y from top to bottom.

FIREFIGHTER
QUENTIN GRAY
AND HIS
WIFE COURTNEY
WELCOMED
THEIR FIRST CHILD IN
DECEMBER!

BABY



FIREFIGHTER
TYLER FLOYD
AND HIS
PARTNER ASHLEY
WELCOMED
THEIR FIRST CHILD IN
DECEMBER!





CITY OF HARRISONBURG
FIRE
DEPARTMENT

101 NORTH MAIN STREET
HARRISONBURG, VA 22802
OFFICE (540) 432-7703

December 2, 2025

VMRC Park Place Resident Council

Park Place Residents,

The Harrisonburg Fire Department would like to take this opportunity to thank VMRC's Park Place Residents for the generous donation of _____ to our department. Your support is making a meaningful impact in our community and makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. The kindness and generosity you have shown inspire us to continue our mission, and we are deeply grateful for your contribution, for your acknowledgement of the Harrisonburg Fire Department.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications



CITY OF HARRISONBURG
FIRE
DEPARTMENT

101 NORTH MAIN STREET
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OFFICE (540) 432-7703

December 16, 2025

Trinity Presbyterian Church

Dear Congregation,

The Harrisonburg Fire Department would like to take this opportunity to thank the congregation of Trinity Presbyterian Church for the generous donation of _____ to our department. Your support is making a meaningful impact in our community and makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. The kindness and generosity you have shown inspire us to continue our mission, and we are deeply grateful for your contribution and for your acknowledgement of the Harrisonburg Fire Department.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications

JERRY AND PHYLLIS COULTER SENT THE THANK YOU NOTE
BELOW TO LIEUTENANT ROBERT HILLEY AND B SHIFT
ENGINE 4, FOR TAKING THE TIME TO REPLACE SMOKE
ALARM BATTERIES AND INSTALLING NEW SMOKE ALARMS
IN THEIR HOME

We are grateful to have
such responsive and caring
individuals who serve our
city. Please accept this
token of our appreciation.
And thanks to Lt. Hill &
crew we sleep more safely
& soundly at night.

Phyllis Coulter

Dear Chief Tolia,

Dec. 14-'25

...FOR A SEASON FILLED WITH
everything wonderful
AND A NEW YEAR

THAT'S happy AND bright!

On Sat., Oct. 18, 2025 Home
Co. #4 answered our call for
help. A fire alarm 30 ft. high
in our great room needed a
battery change & was beeping.
Lt. Hill's crew not only climbed
a ladder to resolve the issue
but then proceeded to install
new smoke alarms on each floor
to make sure we were safe.



CITY OF HARRISONBURG
FIRE
DEPARTMENT

101 NORTH MAIN STREET
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December 18, 2025

Jerry & Phyllis Coulter

Dear Mr. and Mrs. Coulter,

The Harrisonburg Fire Department would like to take this opportunity to thank you for your generous donation of _____ to our department. Support from community members like yourselves makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. We are incredibly grateful for your generosity.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communication



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December 18, 2025

Ms. Judy Lee
Acorn Mini Storage

Ms. Lee,

The Harrisonburg Fire Department would like to take this opportunity to thank Acorn Mini Storage for the generous donation of _____ to our department. Your support is making a meaningful impact in our community and makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. The kindness and generosity you have shown inspire us to continue our mission, and we are deeply grateful for your contribution.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications



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December 18, 2025

Grand Piano & Furniture Company

Dear Employees & Management,

The Harrisonburg Fire Department would like to take this opportunity to thank Grand Piano & Furniture Company for the generous gift of _____ to our department. Your support is making a meaningful impact in our community and makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. The kindness and generosity you have shown inspire us to continue our mission, and we are deeply grateful for your contribution.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications



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December 18, 2025

Christine E. Worontzoff
Stern & Heatwole Financial Group

Ms. Worontzoff,

The Harrisonburg Fire Department would like to take this opportunity to thank Stern & Heatwole Financial Group for the generous donation of _____ to our department. Your support is making a meaningful impact in our community and makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. The kindness and generosity you have shown inspire us to continue our mission, and we are deeply grateful for your contribution.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications



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December 18, 2025

Cracker Barrel
Jason Hatchett
200 Front Royal Pike
Winchester, VA 22602

Dear Mr. Hatchett,

Thank you for your donation of food to complete the Thanksgiving meal for the on-duty personnel of the Harrisonburg Fire Department. We received great feedback on the quality and goodness of the food as it was very much enjoyed by everyone. Your generous donation made a huge difference for our firefighters and their families on this special day of the year.

We take great pride in serving our community. Support from businesses such as yours helps us to truly make a difference, and we are incredibly grateful!

Thank you once again for your kindness.

Sincerely,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communications



CITY OF HARRISONBURG
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101 NORTH MAIN STREET
HARRISONBURG, VA 22802
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December 18, 2025

Lee Martin

Dear Mr. Martin,

The Harrisonburg Fire Department would like to take this opportunity to thank you for your generous donation of _____ to our department. Support from community members like yourselves makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. We are incredibly grateful for your generosity.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communication



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December 18, 2025

Ameriprise Financial

Dear Sir or Madam,

The Harrisonburg Fire Department would like to take this opportunity to acknowledge the gift of to our department from Paul & Ruby Hedrick. Their support will allow us to continue providing services to the people in our community. We are incredibly grateful for the generosity.

Very Respectfully,



Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communication

Thank
You

**RETIRED BATTALION
CHIEF LARRY WERNER
SENT THIS THANK YOU
NOTE, THANKING THE
DEPARTMENT FOR HIS
RETIREMENT EVENT LAST
MONTH AND HIS GIFTS**

All office personnel
Thank you on the
time spent on planning
and sitting up for my
retirement event.

Thank you for the
Shadow box and
Trumpet I received.
also Thank you
for the Trumpet
that will be
displayed in the
museum!

Take care
Stay Safe
Larry

2025



CITY OF HARRISONBURG
FIRE
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101 NORTH MAIN STREET
HARRISONBURG, VA 22802
OFFICE (540) 432-7703

December 22, 2025

Ms. Jean Shoemaker

Dear Ms. Shoemaker,

The Harrisonburg Fire Department would like to take this opportunity to thank you for your generous donation of _____ to our department. Support from community members like yourselves makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. We are incredibly grateful for your generosity.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communication



CITY OF HARRISONBURG
FIRE
DEPARTMENT

101 NORTH MAIN STREET
HARRISONBURG, VA 22802
OFFICE (540) 432-7703

December 30, 2025

Marcia McGrath

Dear Ms. McGrath,

The Harrisonburg Fire Department would like to take this opportunity to thank you for your generous donation of _____ to our department. Support from community members like yourself makes our job easier and more fulfilling. Your support will allow us to continue providing services to the people in our community. We are incredibly grateful for your generosity.

Very Respectfully,

Matthew Tobia
Fire Chief

CC: Ande Banks, City Manager
Michael Parks, Director of Communication

DECEMBER BIRTHDAYS

Grant Clark, Firefighter

Emily Walter, Firefighter

Alex Kreh, Firefighter

Brett Biddle, Master Firefighter

Angela Phillips, Administrative Specialist

Isaac Campbell, Firefighter

Chandler Hardy, Firefighter

DECEMBER ANNIVERSARIES

FIREFIGHTER
EMILY WALTER
7 YEARS



December Milestone Anniversaries



CJ CHANDLER
CAPTAIN
25 YEAR