



# HARRISONBURG | VA FRIENDLY BY NATURE



For Immediate Release – March 23, 2022

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## Changes coming to how customers pay utilities bill online

HARRISONBURG, Va. – Harrisonburg utilities customers will soon have a new way to pay their bills online, as the City transitions to its new Citizen Self Service online payment tool.

Those who choose to pay their bills online will now need to use their **Customer Number** located on their utilities bills starting in April. This number will allow customers to sign in through [www.harrisonburgva.gov/water](http://www.harrisonburgva.gov/water) to pay their bill. Customers have previously used their account number for online payments, but that option will no longer be available starting next month.

Customers who prefer to pay their utilities bill by phone, mail or in person will still be able to do so. There is no change to those services.

Anyone with questions can email [waterservice@harrisonburgva.gov](mailto:waterservice@harrisonburgva.gov).

*The City of Harrisonburg is centrally located in the Shenandoah Valley of Virginia. It is home to 51,000 people. More information about the City of Harrisonburg is online at [www.HarrisonburgVA.gov](http://www.HarrisonburgVA.gov).*

CUSTOMER NAME		SERVICE ADDRESS			DUE DATE		
CITY OF HARRISONBURG		409 S MAIN ST (MUNICIPAL BLDG)			03/09/2022		
ACCOUNT #	CUSTOMER #	METER SIZE	ACCOUNT TYPE	BILL NUMBER	PREV READ DATE	CURR READ DATE	
1350489010	7003851	1 1/2"	CITY	53414	12/29/2021	01/31/2022	
CHARGE DESCRIPTION	UNITS	METER NUMBER	READ CODE	PREVIOUS READING	CURRENT READING	USAGE	CHARGE AMOUNT
WATER CITY - 1 1/2" METER	1	13856438	A	1232	1241	9,000	\$53.85
SEWER CITY - 1 1/2" METER	1						\$32.10
AUTHORITY CITY - 1 1/2" METER	1						\$54.45
REFUSE COMMERCIAL	20						\$20.00
SOLID WASTE MGMT CITY	1						\$11.00

CONSUMPTION HISTORY		READ CODE	Total Current Billing	\$171.40
8000 6000 4000 2000 0		A = Actual	Previous Balance	\$0.00
09/21 10/21 11/21 12/21 01/22 02/22 03/22 04/22 05/22 06/22 07/22 08/22 09/22 10/22 11/22 12/22 01/23 02/23 03/23		E = Estimate	Adjustments	\$0.00
		F = Final	Less Payments Received	\$171.40
			<b>Total Amount Due</b>	<b>\$0.00</b>

CITY OF HARRISONBURG  
409 S MAIN ST  
HARRISONBURG, VA 22801

UTILITY BILL	
Remittance Copy	
Return this portion with your payment	
Account Number:	1350489010
Customer Number:	7003851
Bill Number:	53414
Pay By:	03/09/2022



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